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MTN - Fraud Dept
Via: businesscustomercare@mtn.com

Account A6175155

As requested, herewith a letter explaining fraud that was committed in our name.

In January 2021 I became aware of two fraudulent debits on our FNB Cheque account no 62202254158 as follows:

<u>Date</u>	<u>Description</u>	<u>Amount</u>
30 Nov 2020	MTN Sp A6175155 0189548927	6,425.40
31 Dec 2020	MTN SP A6175155 0189703994	5,697.00

On 2 January 2021 I wrote to crfraudqueries@mtn.co.za and I received an automated response but that was the last that I heard from MTN.

We have now been handed over to your debt collection company. Can you please reverse the charges and also inform the debt collection company?

Eduard J Marais, For Kwikwap Mobile CC
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